

BHARAT INSTITUTE OF ENGINEERING AND TECHNOLOGY

Mangalpally (Village), Ibrahimpatnam (Mandal), Ranga Reddy (District), Telangana-501510

GRIEVANCE CELL:

1. The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.
2. A Grievance Cell should be constituted for the Redressal of the problems reported by the Students of the College with the following objectives:
3. Upholding the dignity of the Institute by ensuring strife free atmosphere in the Institute through promoting cordial Student-Student relationship and Student-teacher relationship etc.
4. Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
5. Suggestion / complaint Box is installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the Institute.
6. Advising Students of the Institute to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
7. Advising All the Students to refrain from inciting Students against other Students, teachers and Institute administration.
8. Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
9. Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.

Detail of Student grievances cell and women grievances cell on college website:

<http://biet.ac.in/grievance-cell.php>

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WOMEN GRIEVANCE CELL COMMITTEE ROLE & RESPONSIBILITIES:

1. The Cell will deal with the cases / complaints of sexual annoyance and any other type of harassment of the female students, teaching and non-teaching women staff of the college.
2. The Cell shall process all the individual complaints and take suitable action thereon in the manner and mode as per the college norms.
3. The Cell will provide assistance to the Faculty/Colleges/Institute for taking preventive steps in the matter of gender discrimination and sexual harassment.
4. The Cell may form / review the guidelines / policy for redressal of the grievance as required from time to time, which may be in accordance with those issued by Supreme Court and Government Agencies.
5. To conduct meeting whenever required and discuss relevant issues, in consultation with the Director seeking his approval.

Procedure for lodging complaint:

1. The students may feel free to put up a grievance in writing/or Email to the respective committee incharge.
2. The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
3. The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

Timely redressal of the grievance system:

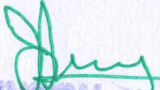
1. The affected female student will register the complaint with any of the grievance member.
2. The issue will be brought to the grievance committee incharge for further discussion and necessary investigation.
3. Depending upon the severity and opinion of affected person, further necessary action will be initiated at the grievance committee.
4. If the issue is very serious It will be directed to the chairman of the committee.
5. The committee will see to it that the complaints will be resolved within the five working days

For Complaints:

Complaint Email: grievances.wcell@biet.ac.in

e-complaint Form URL: <https://goo.gl/forms/YPpOb3JuL12tUAI13>




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Women Grievance Cell Committee: COMPLIANT FORM

COMPLIANT DETAILS

Victim

Your answer

Accuser

Your answer

Class (of accuser)

Your answer

Compliant

Your answer

Time

Time

: AM

Date

Date

mm/dd/yyyy



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STUDENT GRIEVANCE AND WELFARE COMMITTEE ROLE & RESPONSIBILITIES:

1. To look in to the complaints of the aggrieved and report to Principal for further action
2. To provide Suggestion/ Compliant Box at principal's office for students to lodge their complaints/ suggestions.
3. The take corrective measures and record in the register.
4. To conduct meeting whenever required and discuss relevant issues, in consultation with the Director seeking his approval.

Procedure for lodging complaint:

1. The students may feel free to put up a grievance in writing/or Email to the respective committee incharge.
2. The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
3. The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

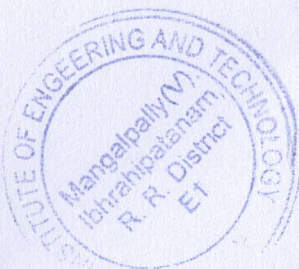
Timely redressal of the grievance system:

1. The students will register the complaint with any of the grievance member.
2. The issue will be brought to grievance committee incharge for further discussion and necessary investigation. It conducts a thorough enquiry on the complaints received from the students.
3. Necessary action will be initiated at the grievance committee i.e.,It submits the enquiry report with its recommendations to the Principal.
4. Based on the report the principal gives an opportunity to the student(s) to give his/her/their explanation and try to resolve it by taking the measures. If the issue is very serious It will be directed to the college management.
5. The committee will see to it that the complaints will be resolved within the five working days

For Complaints

Complaint Email: grievances.student@biet.ac.in

e-complaint Form URL: <https://goo.gl/forms/T4InsLgBu209yde22>



A handwritten signature in green ink, appearing to be 'Shree', written over a horizontal line.

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Bharat Institute of Engg. & Tech.
Mangalpally(V), Ibrahimpatnam,
Ranga Reddy Dist.-501510



Student Grievance and Welfare Committee: COMPLAINT FORM

COMPLIANT DETAILS

Describe the nature of the complaint

Your answer

Location of incident happened

Your answer

Time of incident

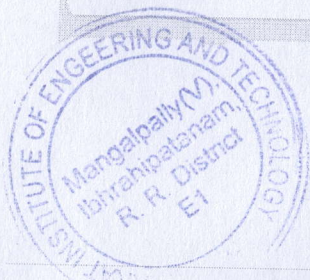
Time

: AM ▾

Date of incident

Date

mm/dd/yyyy




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